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# UX Designer

Job ID: 1198497 | Amazon Web Services, Inc.

## DESCRIPTION

Are you looking to join a dynamic UX team for a rapidly growing AWS service? AWS Service Catalog is an essential management and governance tool for some of the largest enterprises in the world. Our design team provides the UX vision and works closely with product management and engineering to delight our customers. If you want to work on some of the world's biggest design challenges, and make tools that enterprises will use to create the innovative products of tomorrow, come join our team.

We are looking for a talented and experienced designer with exceptional problem-solving abilities, clear communication skills, and solid design instincts who can translate business needs into fantastic customer-focused solutions. We're simplifying how enterprises develop and operate in the cloud – at large scale. You'll have a significant impact on AWS Service Catalog's features and get to work with other AWS services to deliver a great customer experience.

AWS provides a highly reliable, scalable, low-cost infrastructure platform in the cloud that powers hundreds of thousands of businesses in 190 countries around the world. AWS Service Catalog enables the largest enterprises in the world to accelerate innovation at scale with governance.

Ideal candidates are self-starters who bring original ideas and fresh approaches to each project they work on. They are responsive, flexible, and thrive in collaborative work environments. We care about your career growth too. Once you join the team, you and your manager will jointly craft a career plan and you'll review it regularly to ensure you're on track to meet your goals.

Key responsibilities for this role:

- Design useful and usable features that delight our customers.
- Understand customers and their needs through customer research and feedback.
- Use business requirements to assist in developing use cases and high-level requirements.
- Design the architecture, interface, and interaction flow of services and experiences.
- Develop personas, customer journey maps, conceptual diagrams, wireframes, and prototypes.
- Be an integral part of the design process, present and iterate design solutions.
- Continually help iterate and evolve the way we design for and learn from our customers.
- Chart a course for yourself in ambiguous situations.

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## BASIC QUALIFICATIONS

- 3+ years of experience as a UX designer, interaction designer, information architect, or similar.
- An online portfolio that demonstrates your ability to turn ideas into a strong and unique creative vision.
- Bachelor's Degree in digital design, graphic design, human-computer interaction (HCI), or equivalent professional experience.
- Fluency in best practices for web-based information architecture and interaction design, user-centered design process, as well as strong knowledge of user experience principles and techniques.
- Experience designing applications with multiple user touch points with specialty in web design.
- Portfolio of work demonstrating breadth and depth in UX and visual design. This should also include approach and process

## PREFERRED QUALIFICATIONS

- Expertise in UX usability optimization using qualitative and quantitative assessment.
- Professional proficiency in high-fidelity mockup and prototyping tools such as Sketch, Invision, or equivalent.
- Ability to prototype in modern front-end code such as CSS, HTML, and JavaScript.
- Solid written and verbal communication skills with the ability to present a strong rationale for design decisions.
- Demonstrated ability to drive the design review cycle and close on design requirements.
- Strong user experience skill set including strategy, information architecture, and design aesthetic.
- Proven ability to work cross-team and synthesize feedback and input from product management, engineering, and marketing
- Experience with UX for the cloud and/or experience with enterprise software products, channels, or marketplaces.
- Experience working with agile development teams (agile/scrum/Kanban).

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